## Accessing GHSConnect from Home Devices

## Home use computers are not supported by Genesis IT Reach out to your regular computer support vendor if something is needed beyond the following.

	🔒 Log in	
	Usemame Password	
GENESIS	Log in	
	imprivata <sup>.</sup>	
Citrix Receiver	Help Links 1912 LTSR or newer is required to access this portal. Authorized u	sers only!

Go to <u>https://www.ghsconnect.com</u> to reach the Genesis website.

This is what the support site will look like:

	Services A-Z	Classes & Events	Find a Doctor	Our Locations	Patients & Visitors	0
		CC	VID-19 Inform	nation		
Home   Help Links						т то
Help Links						
• GHS Access Requ	<u>est Process</u>					
<u>Remote Support</u>						
System Requireme	<u>ents</u>					
<u>Windows GHSCon</u>	<u>inect Receiver Plug-</u>	in				
Windows Citrix Reg	ceiver for Genesis					
VMWare Client Ins	tallation Guide					
CAREERS NE	WS & MEDIA S	AFE PLACE	ABOUT US	QUALITY CARE	SUPPORT GENE	sis

Login with Imprivada ID as normal.



Login with Imprivata using SMS.

	× SMS code Code sent to number ending in 1125
GENESIS	Verification code Confirm your identity Didn't get a code? Retry
	Alternatively, call your help desk for a temp code
Citrix Receiver	Help Links 1912 LTSR or newer is required to access this portal. Authorized users only!

Once you login to GHSConnect, the website will detect if you have a new enough Citrix Client installed.

Click Download to get the approved Citrix Client for GHSConnect.

citrix Receiver	Just a moment, we're detecting if Citrix Receiver is already installed.   If Citrix Receiver is detected, you will see a window in a few seconds. Please choose Launch Application.   If no window appears, proceed to download.   If agree with the Citrix license agreement   Download   Detect again   Already installed   Security details

As long as you have the ability to install software on your PC, the Citrix client will install. If you are not the Administrator, you will get the following error:



Allow the plugin, check the agree box, and click install.

	I agree with the			

Once the file is downloaded, click the Run option.

Upgrading Citrix Receive You may be acked to close your browser du Security details   Upgr	r software ring the installation process. ade later
Do you want to run or save <b>CitrixReceiverWeb.exe</b> (44.5 MB) from <b>172.19.30.202</b> ?	Run Save T Cancel

GENESIS			DESKTOPS	APPS	
All Categor	ies				Q Search All Ap
All Apps		7			3
3M HDM	Details	$\bigcirc$	Details	$\bigcirc$	Details
3M HDM		AccuReg_V5		AccuReg-V5	
	Details	6	Details		Details
Active Directory /	Administrative	Agfa PACS		Agfa_PACS-NT812	2
Active Directory / Center	Details Administrative	Agfa PACS	Details	Agfa_PACS-NT812	Details

## Categories:

	88	
	APPS	
		Q Search All Ap
Office 2010	2 Pathways Homecare	21.
Varian		
Details	AccuRect_V5	Details
	Office 2010 Varian Details	Office 2010 Varian Details g_V5

For Chromium Browsers. Right click on the message that appears in the upper right of the browser window and choose 'Always open files of this type'. Edge Web Browser Chrome Web Browser

